

<u>SuperShuttle</u> Airport Arrival and Departure Procedures

SuperShuttle Shared-Ride Van Service

- Reservations are not necessary for arrival into Dallas Fort Worth International Airport.
- 1. Claim your luggage.
- 2. Locate the Ground Transportation Information Board in baggage claim and dial SuperShuttle (006); proceed to the "Shared Ride" area (upper level). Look for the orange signs that read "SuperShuttle".
- 3. Guest Service Representative/Driver will arrange SuperShuttle service to your destination. Identify yourself to the Guest Service agent that you are staying at the Hotel; show your SPECIAL RATE coupon, and you will be transported to your hotel.

Dallas Love Field – Prepaid reservations are required. Book online at: www.supershuttle.com or call 1-800-258-3826.

- 1. Dial SuperShuttle from the Information Board at base of escalator (have confirmation number available). Claim your luggage.
- 2. Proceed directly outside to the Taxi Que. You should advise Taxi Starter wearing a red shirt that you have a SuperShuttle reservation.
- 3. Only board a shuttle that is blue and yellow and clearly reads "SuperShuttle" on the side, we do not use any other vans, and no other type of van will be sent for you.

Return Reservations

Advance reservations may be required.

SuperShuttle Shared-Ride Van Service or Exclusive Van Service: Please contact us at (800) 258-3826 at least 24 hours in advance of your departure time, or see Hotel Concierge. Reservation agent will suggest the pick-up time from your location.

